

## **Financial Policy**

### **1. Payment terms**

Payment is due at the time of service. For packages or prepaid services, full payment is required before the first session.

### **2. Pricing**

Session fees and package pricing are listed below. Prices are subject to change, but current clients will be notified at least 30 days in advance.

<b>Current Pricing:</b>	
<b>Initial Consultation (30 min)</b>	\$50
<b>1:1 Financial Counseling (60 min)</b>	\$100
<b>3 Month Prepaid Coaching Package (3 sessions)</b>	\$275
<b>6 Month Prepaid Coaching Package (6 sessions)</b>	\$550
<b>Workshops &amp; Webinars</b>	\$40 per attendee

### **3. Cancellation & Rescheduling**

Please provide at least 24 hours' notice for cancellations or rescheduling. Cancellations made with less than 24 hours' notice will have a cancellation fee. Emergencies will be considered on a case-by-case basis.

### **4. Refund Policy**

Payments for individual sessions are non-refundable after the session has started. Prepaid packages are non-refundable after the initial session has started. Refunds are processed within 14 business days after approval.

### **5. Late Payments**

Late payments may result in the suspension of services until payment is received. A late fee of \$25 may be applied to overdue invoices.

### **6. Confidentiality & Privacy**

All client financial information is kept strictly confidential following industry best practices and privacy laws. Information will only be shared with explicit client consent or as required by law.

### **7. Dispute Resolution**

Clients are encouraged to communicate any concerns immediately. We strive for a professional and amicable resolution to any disagreements.



**By working with Walters Financial Wellness, LLC, you agree to abide by the terms of this financial policy.**

**Contact Us:**

Walters Financial Wellness, LLC

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